PRESIDENT’S REPORT

"The finest pleasure is kindness to others.”
—Jean de La Bruyere

Doctors Care celebrates another wonderful year.

My message is the same as it has been for twenty years: “THANK YOU!”

One of the best things that the board of Doctors Care did twenty years ago was to insist that at each meeting we would make time for one patient story. It makes all the difference in the world to know that we are having a positive influence on people’s lives. My wish is that everyone knew every patient’s story and the difference made by this network of 525 physicians.

Doctors Care is making a difference! So we celebrate the year that is past, and we look forward to another year with renewed enthusiasm.

THANK YOU. THANK YOU!

Gary VanderArk, MD

EXECUTIVE DIRECTOR’S REPORT

For Doctors Care, 2007 was about the gathering together of talent to live the mission.

Expansion of Services to Patients

We now have all five hospitals and medical centers located within Arapahoe and Douglas counties as partners to share responsibility for the underserved in our service area. We welcome Sky Ridge Medical Center and Parker Adventist Hospital to our table. Representatives from these hospitals join members from Swedish Medical Center, Porter Adventist Hospital and Littleton Adventist Hospital on our board of directors. The physician community, with encouragement from our close friends at the Arapahoe-Douglas-Elbert Medical Society, continues to collaborate on finding solutions for those in need.

Capital Expansion Accommodates Growth

Renovation of 3,000 additional square feet of space brought together generous volunteers. We found our strongest advocates at The Crosby Group who then encouraged their friends and associates at Saunders Construction, Panattoni Development Company, The Lighting Agency, and Bill and Susan Holmes to donate to the transformation of our space.

Motivated Staff, Donors and Volunteers

Staff and volunteers responded enthusiastically to this year’s challenges, and donors continued to pledge their support. Our team has grown stronger and more diverse, with a willingness to challenge Doctors Care in its thinking.

Programs and Services

This year, the organization created access to health care services for more than 4,300 uninsured patients. The Doctors Care Clinic provided 6,200 visits to nearly 3,800 patients under age 30, and more than 500 adults received care through the external physician network.

Case management continues to flourish with decreasing usage of brand-name prescriptions and improved coordination of care between providers. The staff has a renewed focus on recruitment of physicians into the volunteer network and our integrated model of care between medical and mental health care is improving patients’ lives. Finally, guided by the expertise of consultants, we are building the capacity for Health Information Technology at Doctors Care.

Health Care as a Priority

Special thanks to our patients who trust us to provide them with accessible, affordable, and, above all, quality care. We appreciate their patience as we work to break through barriers so that health care is available to everyone and the gratitude they show our staff, volunteers, and hospital and physician partners. They have faith that we work hard each day to achieve our mission. They trust that our entire community is touched by this issue and have awakened to the need for health care reform. We appreciate the sharing of their stories without hesitation. Their personal struggles illustrate why change is needed as well as their strength in overcoming obstacles.

It is a privilege to lead Doctors Care through unknown territory that we have come to understand as our health care delivery system.

Thank you.

Bebe Kleinman, MNM

In honor of Dr. VanderArk’s wish, this patient story reflects the need Doctors Care is fulfilling.

Tyrone, 24, was in a traumatic car accident and was referred to Doctors Care by a partner hospital. He had just started a new job the previous day, and his health insurance would not be effective for three months. As a result of the accident, he had a badly broken foot in need of surgery and was unable to go back to work until he received care for the injury.

Doctors Care’s program manager was able to connect him with a podiatrist and an orthopedist for surgery and ongoing treatment. Tyrone also expressed an interest in accessing Doctors Care’s mental health services to help him cope with the stress and emotions he was experiencing as a result of the accident. Doctors Care’s ability to offer primary, specialty and mental health care without burdening patients with excessive costs allows patients like Tyrone to get back on their feet and back to work.
**Board Members**

Gary VanderArk, MD  
President  
University of Colorado Health Sciences Center  
Department of Neurosurgery

Stephen Conner, MD  
Vice President  
Pediatrician

Kathryn Ashenfelter, CFO  
Treasurer  
Swedish Medical Center

Brad Winslow, MD  
Medical Director  
Swedish Family Medicine Center

Ken Bacon, CEO  *3/07  
Littleton Adventist Hospital

Jim Boyle, CEO  
Porter Adventist Hospital

Robert Brockmann, MD  *5/07  
Arapahoe-Douglas-Elbert Medical Society

Ellen Burkett, MD  *3/07  
Arapahoe-Douglas-Elbert Medical Society

Andrea Chase  
Arapahoe-Douglas-Elbert Medical Society

Dean Coddington  
McManis Consulting

Anne Cox, JD  
COPIC Companies

Mary Hewett  
Community Volunteer

D. Larry Hubbard, MD  **5/07  
Arapahoe-Douglas-Elbert Medical Society

Mary Newell, RPh  
King Soopers Pharmacy

Richard Schaler, MD  
Lone Tree Facial Plastic & Cosmetic Surgery

Katie Spong Lozano, MD  *3/07  
Radiology Imaging Associates

Kenton Voorhees, MD  
University of Colorado Health Sciences Center  
Department of Family Medicine

Mary White, CEO  
Swedish Medical Center

**2008 Board Additions**

Terry Forde, CEO  *1/08  
Parker Adventist Hospital

Craig Sammons, CFO  *1/08  
Sky Ridge Medical Center

Kenneth Blake, MD  *5/08  
Arapahoe-Douglas-Elbert Medical Society

*Start date  **End date

**Finance Highlights**

**Public Support**
- Contributions: $67,480
- Grants: 670,560
- Government funding: 139,343
- Special events: 20,900

**Revenue**
- Program service fees: $353,481
- Interest: 82,151
- In-kind: 587,349
- Other revenue: 0

**Total Revenue**: $1,921,264

**Expenses**
- Program service: $1,406,462
- Management & general administration: 54,487
- Fundraising: 58,990

**Total Expenses**: $1,519,939

**Provider Contributions – 2007**
- Hospitals: $2,523,792
  - Swedish Medical Center
  - Porter Adventist Hospital
  - Littleton Adventist Hospital
- Pharmacies: 99,412
- Physicians: 463,244

**Total Provider Contributions**: $3,086,448

*For a copy of the complete audit and 990, please contact Doctors Care at (720) 257-7788.*

**Staff Members**

Bebe Kleinman, MNM  
Executive Director

Ali Ayres, MBA  
Community Relations Director

Margarita Beltran  *8/07  
Receptionist

Kristen Bjorklund  *11/07  
Medical Assistant

Krista Blew, PA-C  *09/07  
Physician Assistant

Shannon Cardellina  
Communications Manager

Deborah Chapman, PA-C  
Physician Assistant/  
Clinic Director

Erica Enriquez  **8/07  
Medical Assistant

Jessica Garcia  **6/07  
File Clerk

Kayla Garcia  **6/07  
File Clerk

Jeff Gayle  
Information Technology Manager

Michelle Hartman, MA  *11/07  
Program Manager

Bernadette Loya  
Office Manager/  
Eligibility Counselor

Shirley Lucero  **6/07  
Receptionist

Bianca Muñoz  
Medical Assistant

Donna Nelligan, PA-C  
Physician Assistant/  
Clinic Director

F. Felix Ortiz  *5/07  **10/07  
Community Relations Manager

Linda Pearsoon, DNSc, APRN, BC  
Family Psychiatric/Mental Health Nurse Practitioner

Stacy Skiftenes  *9/07  
Medical Assistant

Alisa Spilman  
Systems Manager/  
Volunteer Liaison

Linda Stratton  
Practice Administrator

Sherri Wood  **9/07  
Program Manager

Ruth Franklin  
Medicaid Eligibility Counselor  
Tri-County Health Department

Tasha Kell  *1/08  
Program/Volunteer Coordinator

2008 Staff Additions

*Start date  **End date