Doctors Care offers a healing presence.

More than 25 years ago, it was suggested we call our program for taking care of the uninsured and underserved in south metro Denver “Doctors Care.” We feel it is the perfect name for our organization. Care is an invitation to enter into someone’s pain. Care is not about giving advice, solutions or cures, but means sharing a pain or touching a wound with a gentle, tender hand. Care offers a healing presence. Cure without care makes us controllers or manipulators, and that is not Doctors Care. For 25 years, over 25,000 individuals in south metro Denver have received a sense of real caring from our providers, staff and volunteers. It was as much the heart of our mission 25 years ago as it is today. As we celebrate this milestone, we invite you to share in the care – Doctors Care.

Bebe Kleinman, MNM
Executive Director

Gary VanderArk, MD
President

Celebrating 25 Years of Impact & Service

Nearly 300 Doctors Care supporters, including staff, volunteers, providers, patients, donors and community partners gathered in April at the Inverness Hotel for an evening of celebration to commemorate 25 years of service to the underserved in our community.

As our gift back to the community and to celebrate 25 years of achievement, Doctors Care shared the story of its model (complete with best practices and sample documentation) in “Maximizing Health Care for Colorado’s Underserved” - An Operational Handbook and Responsive Web Resource at www.maximizinghealthcare.org. It is our hope that providing this resource to the community will serve as a welcome response to the needs of advancing health care delivery to the uninsured and underinsured.

“The whole staff is friendly. The nurses and doctors are genuinely concerned and want to help us. I don’t even need to ask for help because someone at Doctors Care has already anticipated what I might need.” - Clinic Patient
Doctors Care began providing a new service to the community in the fall of 2013 when the organization became certified as an Assistance Site for Connect for Health Colorado. From October 1 - December 31, 2013, the Doctors Care Assistance Site Team, including staff and volunteer Health Coverage Guides, conducted over 300 appointments that provided more than 200 individuals with assistance navigating the Connect for Health Colorado online insurance marketplace. Those who have been helped by the Assistance Site Team have expressed gratitude for the time and expertise they received navigating the new Insurance Marketplace at Doctors Care.

**Information Technology and Quality Improvements**

Thanks to ClinicNET and David Ginsberg with PrivaPlan Associates, Inc., Doctors Care participated in a HIPAA audit, which assessed the security of our systems. Results indicated our environment contains many best practices and was ranked as ‘very secure.’

Through Electronic Health Record (EHR) implementation, Doctors Care continued to maximize its potential by identifying Quality Improvement measures and practice management efficiencies to effectively elevate the level of care provided to patients. The organization met challenging Stage One Meaningful Use objectives set by the government, and continues to pursue further Meaningful Use objectives for eligible providers.

“I love the idea of people coming together to help and serve others. The work that is done here and the quality of care is phenomenal. I feel honored to be even a small part of it.”
- Doctors Care Volunteer

**Capital Campaign Ends with Beautiful Landscape & More**

The final phase of Doctors Care’s capital campaign, “Opening the Doors to Health Care,” ended with several renovations to the exterior of our building. New signage and a repaved, realigned parking lot with lighting provide a safe, visually appealing entrance to our facility. The building’s outer area also includes a park-like space for adults and children to enjoy prior to their appointments. Special thanks to Shaw Construction and Bill Gordon with Teamworks Architecture for their efforts on completing the final stage of the project.

With the purchase and renovation of Doctors Care’s facility complete, our ultimate goal to provide expanded, safe access to affordable health care for the underserved in south metro Denver is finally reached!

**64 Volunteers ▪ 8,914 Hours Donated ▪ $350,000 Value**
Collaboration with Community Partners

Partnerships with other organizations have provided Doctors Care with an increased community presence and greater awareness of the multitude of issues faced by the uninsured. We are grateful for ongoing collaborations and support from the following:

- Arapahoe Douglas Mental Health Network (ADMHN)
- BabiesNow!  ■ Cavity Free at Three
- ClinicNET  ■ Dry Creek Sertoma
- Reach Out and Read ■ South Metro Health Alliance

Financial Highlights (Year ended December 31, 2013)

Total Revenue & Support $3,159,563
Includes net assets released from restrictions (capital campaign)

TOTAL EXPENSES $1,980,226

TOTAL CHANGE IN NET ASSETS $1,181,837

Provider Contributions

Hospitals $7,235,111
- Swedish Medical Center
- Porter Adventist Hospital
- Littleton Adventist Hospital
- Sky Ridge Medical Center
- Parker Adventist Hospital

Community Physicians $322,561

Pharmacies 79,199

TOTAL PROVIDER CONTRIBUTIONS $7,636,871

Thank You. We are so grateful for each and every person and organization who helped us fulfill Doctors Care’s mission in 2013. Thank you for your time, talents and gifts. With you, all things are possible. For a complete list of individuals and organizations who supported Doctors Care this year, please click on the purple boxes below.

Hospital Partners

- Swedish Medical Center
- Porter Adventist Hospital
- Littleton Adventist Hospital
- Sky Ridge Medical Center
- Parker Adventist Hospital
- Castle Rock Adventist Health Campus

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